

Chim-Scan® Repair Form

Please print

Please send this with every repair .

Name: _____

Name of Company Owner (if you're not the owner) _____

Company Name: _____

Email: _____ | Date your sending or sent unit: _____

We do not spam or sell information - please list the email for the person we should contact.

Phone #: _____ or Cell# _____ | Chim-Scan Serial #: _____

Preferred method of shipping: USPS* UPS**

**If you want us to ship the repair back with UPS - we ship Ground unless you request 3 day, 2nd, or next day. NOTE: 3rd, 2nd, and Next day shipping is expensive.

*If you want us to ship the repair back with USPS, we ship Priority. Please list the address that receives mail.

Ground 3 Day 2nd Day Next Day

If you have a Multiple Units, you may want to give them Names.

This serves 3 purposes:

1. By giving a unit a Name it's easier to keep track of it's repair history
2. It makes the unit more recognizable, you'll remember a name faster then a serial #
3. People tend to take better care of something if it has name.

If you'd like to list the name of the unit below, we'll put a sticker on it so everyone will know it's name

What are you sending? <i>please check mark all that apply</i>	
Whole unit <input checked="" type="checkbox"/>	<input type="checkbox"/> (controller, camera, and cable)
Just a Controller <input type="checkbox"/>	Multiple Controllers <input type="checkbox"/>
<i>(The monitor/computer/brain)</i>	<i>(PLEASE wrap separately)</i>
Just a Camera <input checked="" type="checkbox"/>	Multiple Cameras <input type="checkbox"/>
<i>(aka the head or spinney part)</i>	<i>(PLEASE wrap separately)</i>
Just the Cable/Reeler <input type="checkbox"/>	Multiple Cables/Reelers <input type="checkbox"/>
Multiple whole Units <input type="checkbox"/>	
<i>(We DO NOT recommend sending units in same box.)</i>	
Not Really Sure / Have No Clue	<input type="checkbox"/>

If sending a camera:	What type of Camera ?
<i>please check mark all that apply</i>	
<input type="checkbox"/>	Auto Focus (AF)
<input type="checkbox"/>	Auto Focus with Tilt (AFT)
<input type="checkbox"/>	Enviro Camera (ENV) - aka Top camera of Combo
<input type="checkbox"/>	Enviro Camera in Cheesehead bracket
<input type="checkbox"/>	Cheesehead Auto Focus (CAF)
<input type="checkbox"/>	Lighthouse Camera (LH)
<input type="checkbox"/>	Combo(LHC(Lighthouse with Enviro))
<input type="checkbox"/>	Lighthouse Camera Tilt (LHT)
<input type="checkbox"/>	Tilt Combo (LHTC(Lighthouse Tilt with Enviro))
<input type="checkbox"/>	Remote Focus(RF) <i>circa. Before 2005</i>

If your sending a controller or a whole unit:

What type of Image/Video recorder doe the unit have?

<input type="checkbox"/>	None
<input type="checkbox"/>	SD recorder
<input type="checkbox"/>	Mavicap - Floppy Disk
<input type="checkbox"/>	DVD
<input type="checkbox"/>	CF or Compact flash

Would you like to do an Upgrade?

<input type="checkbox"/>	No - Just fix it
<input type="checkbox"/>	No, but send information on what can be done
<input type="checkbox"/>	Yes - add the Tilt to my Lighthouse Camera* **
<input type="checkbox"/>	Yes - update combo to Flex combo***
<input type="checkbox"/>	Yes - update combo to Flex combo and add Tilt to my lighthouse.* ** **

**Requires Controller comes back so switch can be added.*

***Requirements owning a Lighthouse camera*

****Requirements owning a Combo camera*

Please put Notes on the back.

Tell us what happening / what's Not happening / what you talked about with Tom or Shelley
