

Please print

# Chim-Scan® Repair Form

Please send this with every repair .

Name: \_\_\_\_\_

Name of Company Owner (if your not the owner) \_\_\_\_\_

Company Name: \_\_\_\_\_

Email: \_\_\_\_\_ | Date your sending or sent unit: \_\_\_\_\_

We do not spam or sell information - please list the email for the person we should contact.

Phone #: \_\_\_\_\_ | Chim-Scan Serial #: \_\_\_\_\_

Preferred method of shipping:  USPS\*  UPS\*\*

\*If you want us to ship the repair back with USPS, we ship Priority.

Please list the address that receives mail.

\*\*If you want us to ship the repair back with UPS - we ship Ground unless you request 3 day,2nd, or next day. NOTE: 3rd, 2nd, and Next day shipping is expensive. Please list the address you want us to send the repair to.

Ground  3 Day  2nd Day  Next Day

**What are you sending?** *please check mark all that apply*

- Whole unit - controller, camera, and cable
- Just the**  Controller  Camera  Cable
- Multiple Cameras
- Multiple Cables
- Rotator
- Multiple whole Units - We **DO NOT** recommend sending units in same box.
- Not Really Sure / Have No Clue

**If your sending a controller or a whole unit:**

**What type of Image/Video recorder doe the unit have?**

- None
- SD recorder  Mavicap - Floppy Disk
- DVD  CF or Compact flash
- Combo of 2 or more listed above

**If sending a camera: What type of Camera ?**

- Auto Focus  with Tilt
- Enviro Camera  In Cheesehead
- Auto Focus Cheesehead
- Lighthouse Camera
- Combo

**Tell us what happening or what's Not happening**

**Would you like Upgrades done?**

- No - Just fix it
- No - send information on what can be done
- Yes - Lighthouse switches Only
- Yes - SD bypass Only
- Yes - Both