

Chim-Scan Repair Form

Name *

First Name Last Name

Company Name *

Company Owners Name *

First Name Last Name

E-mail *

We don't sell or share info.

Phone Number *

please list office phone or cell phone

Date



Month Day Year

Chim-Scan® Serial #

This will be located under the handle of the unit and in your manual.

Preferred Shipping Method * UPS USPS - Mail

SHIPPING Address: * Billing Address

Street Address Street Address

Street Address Line 2 Street Address Line 2

City State City State

Zip Code Zip Code

Has the company changed location in the last 2yrs? Yes No I don't know
Yes and I listed the new address

Tell us what's going on, what happened, what it's not doing, or what it's doing which it's not suppose to do *

Upgrades / Updates

No, Just fix it

Not right now, but send info on what can be done

Yes, please send info on what can be done

I'm open to updating/upgrading the unit, but want more info before I decide.

How does this help you??

By filling this out, you not only help us but you help your office staff (even if you are the office staff) what needs to go, what your sending, when you sent it and why your sending it. If you keep a copy of this you can track how often your sending a unit or units back for repair and what needed repaired. This way if you notice your always sending a cable back for repair you can track down the cause.

What are you sending??

Whole Unit - Controller, Camera, Cable, and Case

Just the Controller

Just the Camera

Just the Cable

Controller and a Camera

Camera and Cable

Multiple Cameras - please wrap each camera separately

Multiple Cables

Multiple Whole Units - Please Ship in separate boxes, damage is more likely if units are packed together.

No Clue / Not Really Sure

What type of Image/Video recorder does the unit have

None
SD Recorder
CF or Compact Flash
Mavicap / Floppy Disk
VCR
DVD
Polaroid Camera - was new in 1980
Combo of 2 or more listed

What type of Camera

Auto Focus
Auto Focus Tilt / AFT
Enviro Camera / ENV
Enviro in a Cheesehead or Cheesebit bracket / ENV
Cheesehead Auto Focus Camera / CAF
Combo Camera / LHC
Round Camera
Cube Shaped Camera
Rectangle Shaped Camera